# Data protection statement

Mijn Enquête (mijnenquete.nl): how surveys and responses are stored and protected.

Issued on 17 Nov 2026.

## Where the data is stored

All surveys and responses are stored in secure data centres in Switzerland.

- Switzerland has one of the strictest privacy laws in the world, and Europe recognises that it protects your data as well as the GDPR does.
- The partners who help us with emails and payments never see survey responses.

## Who can see the responses

- Only the owner of a survey sees the responses, when logged in. There is no public results page.
- Anyone filling in a survey sees beforehand who the owner is and that the owner can read the responses.
- A survey can have a password: then only people who know it can see and answer the questions.
- We do not sell data, show no ads and never use responses for anything else.

## End-to-end encryption

New surveys are end-to-end encrypted by default, on every plan, including free. You can turn it off per survey. This is how it works:

- You have a padlock and a key. Anyone may have the padlock, because all it can do is lock things. The key, which opens the padlock again, is yours alone.
- With JavaScript, answers are encrypted on the respondent’s device before being sent. Stored answers are protected with AES-256.

Without JavaScript, answers are sent to the server over HTTPS and encrypted there before storage. The server briefly processes readable answers in this case; this is not browser-based end-to-end encryption.

- Your key is kept safe behind your password. When you log in, your browser picks it up by itself and you see your results as usual.
- If you forget your password, a new password lets you read new responses straight away. Earlier responses open with your backup key: a spare key you keep yourself.
- The questions of your survey and the number of responses are not locked. They are needed to show the survey.

## Connecting an AI assistant

You can connect your own AI assistant, such as Claude or ChatGPT, to your account. You do this yourself, with your password, and you can disconnect it at any time.

- A connected app can view, create, edit, publish and close your surveys. It can only read answers to

surveys for which you have switched encryption off.

- No app can read encrypted answers, not even yours: they only open in your own browser.
- We never give answers to email questions to an app. An app cannot delete anything and cannot reach your account, password or subscription.
- Answers an app reads go to the company behind that app. Your agreement with that company applies to them.
- An app gets no password but an access key that expires after 60 minutes and that we only store in unreadable form. Change your password or disconnect, and it stops working at once.
- Under Account you see which apps are connected and what they did.

## What we store about respondents

- Only the answers someone sends and the time. No IP address with the responses, and no name or email address unless the survey itself asks for it.
- No trackers, no analytics and no advertising cookies. One cookie remembers that someone has already responded, so nobody fills in the survey twice by accident.

## Security

- Everything that travels between your browser and the site is encrypted.
- Your password is never stored anywhere in readable form.
- You can turn on two-step verification: then logging in also needs a code from your phone, besides your password.
- A new password or a new backup key first asks for your current password, and a new password logs you out on all other devices.
- The site is protected against known attacks and loads no software from others.

## Retention and deletion

A regular survey is deleted 30 days after the last response from a new respondent, at most 12 months after creation. You receive an email beforehand. A paid slot protects only the survey marked as premium, not automatically every survey in a paid account.

- A deleted survey stays in the bin for 30 days and is then permanently removed with all its responses.
- Deleting an account immediately deletes all its surveys and responses.

## Roles under the GDPR

The owner of a survey decides which questions are asked and why, and is therefore the controller. Mijn Enquête processes the responses only to make the survey work, as a processor.

For an encrypted survey, Mijn Enquête stores the responses only locked, with a key that only the owner has.

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This statement describes how the service works on the date above. The current version is at mijnenquete.nl/en/veiligheid. Questions: info@mijnenquete.nl.